



Marc Steen
Trades Monitor Australia Pty Limited
P.O. Box 474
Kingsford NSW 2032

1 September 2009

Dear Marc

Clisdells is one of the largest strata management businesses in NSW. We manage in excess of 1500 residential and commercial strata schemes throughout the state and in doing so we engage hundreds of contractors who carry out several thousand jobs on behalf of clients each year. We are therefore well aware of the risks associated with employing unlicensed or uninsured contractors. When Trades Monitor first began offering their package to the Strata Industry we quickly concluded that the service would enable us to minimise our risk in this area for a very reasonable cost.

We have now been using the services of Trades Monitor since 2005 and have been extremely happy with the facility that you provide. We are able to download and update records through a link to your database and can speak directly to your staff if we wish to make enquiries about certain contractors.

Trades Monitor has succeeded in reducing our exposure with the associated very real risk of litigation and assisted us in complying with Occupational Health and Safety obligations. You have saved us time, money and a lot of paperwork in doing so.

We feel that Trades Monitor is an asset to our business.

Peter Clisdell Pty Limited



D.A. Armstrong
Licensee